



1050 Lincoln Hill Rd
Martinsville, Indiana 46151
(765) 342-5544

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During this unprecedented time of the COVID-19 outbreak, there will be additional questions asked when you call 911 or the non-emergency number for dispatch. We have a duty to both the citizens and the first responders to ensure the scene is safe for everyone involved.

Please answer any questions you are asked truthfully. No one will be denied medical or other assistance because of positive answers to these questions. These questions only allow the first responders to take the proper safety precautions when arriving on scene.

Some of the questions you will be asked when calling 911 are:

- Have you or the patient had any of the following: Fever, cough, shortness of breath, or difficulty breathing?
- Have you or the patient had contact with someone with flu-like illness? If you have, when?
- Is anyone sick in the household? If yes, please explain?
- Have you or the patient experienced nausea, vomiting, or diarrhea?
- Have you or the patient been tested for Coronavirus/COVID-19?

These questions are to help protect our responding law enforcement officers, fire department personnel, and medical personnel from being exposed to, or contracting, the COVID-19 virus. If the first responders are exposed unknowingly, that exposure could easily be carried to other first responders or the general public.

Again, no one will be denied medical or any other assistance because of any answers to the above questions.

Help the 911 dispatchers keep everyone as safe as possible by answering our questions.

Wash your hands; don't touch your face; and stay safe everyone.

Scott Hamilton
Director
Morgan County Public Safety Dispatch/911