

FOR ISDH USE ONLY
Date Received (m/d/y)
Shipping Number
Payment

Business/Individual Name	Identification Number						
Telephone ()							
Street Address (ship to)		County					
City		_, IN	E-mail				
The charge for bacteriological and/o each test. The charge for the bacteri Metals (arsenic + lead + copper) chapter PRE-PAYMENT REQUIRED. See	r chemical (tota ological testing arge is \$20.00 pe	l nitrate-nitrite a of swimming po er test kit and inc	nd fluoride ool water is cludes all th) testing \$15.00 . ree met	g of drinking war Each sample als, not individu	ter is \$10 kit is on	0.00 for
Are you a state owned facility?		Yes	No				
Please indicate the number of test ki forms will be enclosed with your ord							
FACILITY TYPE	Bacteriology Sample Kit	Total Nitrate- Nitrite Sample Kit	Fluoride Sample Kit	Fluo. Labels	METALS Arsenic, Lead Copper Test Kit	Total Kits	NOTES
Private Individual/Business							
Municipal Water Utilities			(n/c)		n/a		
Business							
Mobile Home Park					n/a		
School			(n/c)				
Other							
Foster Home					n/a		
Bottled Water/Ice Processor*					n/a		
Food/Frozen Food Processor*					n/a		
Realtor/Inspection Company							
Bathing Beach/Lake Water					n/a		
Swimming Pool/Pool Water (\$15.00)					n/a		
State Facility/Health Official (n/c)							
State Facility-Swimming Pool/Pool Water (n/c)					n/a		
*Charge applies when submitted by a)Pre-paid sample test kits @ b)Pre-paid (Swimming Pool) c) Add Shipping and Handling for e d)No charge (Fluoride) sample. P.O (Municip)	\$10.00 each = sample test kits ntire order (mainum ple kits (Municipal)	s @ \$15.00 each l order only) \$ <u>6.</u> pal Water Utiliti	= \$ <u>50</u>		OTAL ENCLOS	SED \$	
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Make check or money order (no cash or credit cards) payable to Indiana State Department of Health and mail or bring to:

FREQUENTLY ASKED QUESTIONS

Q: What do I need for testing my water?

A: A water sample kit – (sample bottle and a "PAID", if applicable, submission form with barcode). The Water Test Kit Order form can be downloaded from the ISDH Lab website at www.in.gov/isdh/24550.htm.

Q: What can I test my water for?

A: Bacteria (coliform); Fluoride; Total Nitrate-Nitrite; three metals (Arsenic, Lead, Copper).

Q: How do I obtain a water sample test kit?

A: The water sample test kit(s) can be shipped to your location; or picked up at the ISDH Laboratories, Monday thru Friday between 8:15am and 4:30pm, except State holidays.

Q: What is the cost for a drinking water test kit?

A: Unless you are exempt, the cost is \$10.00 per sample kit + \$6.50 shipping and handling for the entire order. There is no s/h for kits picked up at the ISDH Laboratories. Swimming Pool kits are \$15.00. Metals test kits are \$20.00.

Order Example: 4 Bacti kits plus shipping is 40.00 + 6.50 = \$46.50.

Q: Can I pay for only a Lead test kit?

A: **No.** One test kit includes all three Lead, Arsenic and Copper for \$20.00.

Q: Can I use this kit for EPA's Lead and Copper Rule compliance monitoring?

A: **No.** This kit is not designed for public water systems for compliance monitoring.

Q: Do I get a receipt for my water test kit purchase? Is payment required with the sample?

A: **No.** All pre-paid orders are stamped "PAID" in red on the upper left of the submission form. Only original bar-coded forms are accepted. **NO COPIES.**

No. Once you have paid for the sample test kit no additional money is due.

Q: How soon after ordering will I get my order?

A: Expect delivery within three (3) business days after receipt of the Water Test Kit Order form and payment. <u>Please note</u>: The ISDH Laboratories ships kits by UPS. **UPS does not deliver to P.O. Boxes, only to street and road addresses.**

Q: I sent in a water bacteria sample and was told it was too long in transit. Do I need to pay for another test kit?

A: **Yes.** To prevent this from happening, please read the instructions on the submission form as it pertains to sampling requirements. Samples shipped by UPS usually are received within the thirty (30) hour timeframe. Do not ship the day before an upcoming state holiday.

Q: I have received the water sample kit, but have questions about testing. Who do I contact?

A: Call 317-921-5874 and you will be directed to the lab area that can answer your questions.