Food Handler Certification Rule Engage 110 LAC 7 22

Frequently Asked Questions Regarding 410 IAC 7 -22

The following questions and answers are based on current knowledge and are subject to change upon notification from the Indiana State Department of Health.

Q #1: Which exams are allowable under the food handler certification rule?

A: The Rule is examination based and does not include a training requirement. The Conference for Food Protection (CFP) has contracted with the American National Standards Institute (ANSI) to review and approve programs and examinations. The Rule requires the passage of an examination approved by ANSI. At this time, there are three (3) organizations that have applied for and received certification using the ANSI process and they are as follows: (other organizations offer these exams on behalf of these organizations, so visit http://www.in.gov/isdh/21059.htm for the most updated list of providers)

ServSafe[®]

(Indiana Restaurant and Hospitality Association) (317)673-4211

Food Safety Manager Certification Examination

(The National Registry of Food Safety Professionals) (407)352-3830

Certified Professional Food Manager®

(Prometric) (800)247-9362

- Q #2: When EXACTLY does each food establishment have to have one certified food handler in place at their establishment?
- A: See questions #15 & #16.
- Q #3: What if, upon inspection at an establishment, it is noted that the certification held by the designated food handler is not one that is ANSI approved as mentioned above? In other words, what if they don't hold a valid certification?
- A: It would be noted on the inspection report as a violation of 410 IAC 7-22. It would be up to each individual local health department as to what timeframe for correction is given to the establishment. Penalties, if assessed, must be assessed in accordance with 410 IAC 7-22-19.
- Q #4: After December 31, 2004, do the requirements for a "person-in-charge" still apply?
- A: Yes. Establishments are still required to have a person-in-charge on-site at all times. Keep in mind, the person-in-charge and the certified food handler may be two separate people.
- Q #5: Does there have to be a certified food handler on-site at each establishment at all times?

- A: No. There just has to be one certified food handler <u>employed</u> at each establishment. There does, however, have to be a certified food handler responsible for all periods of the food establishment's operation.
- Q #6: Can the same person be employed by more than one food establishment and be designated as the certified food handler for more than one food establishment?
- A: No. The same person cannot be designated as the certified food handler for more than one food establishment except for the provisions set forth with regard to "contiguous properties".
- Q #7: Using the example of a school corporation, if there is a "kitchen coordinator" within the corporation and that person is certified, is this sufficient for the whole corporation or must there be a certified food handler employed at EACH school?
- A: The same person cannot be designated as the certified food handler for more than one food establishment (even within the same corporation) except for the provisions set forth with regard to "contiguous properties". There would need to be a certified food handler employed at each school location, unless exempted from the Certification Rule by menu (such as some satellite facilities).
- Q #8: Does the Rule apply to Temporary and Mobile Food Establishments?
- A: Yes, unless exempted from the Certification Rule by menu.
- Q #9: If a Temporary Food Establishment vendor has more than one unit/trailer at the same event, are they required to have a certified food handler for each unit/trailer?
- A: Due to Section 15(e) of the Rule regarding establishments located on "the same property or on contiguous properties", only one certified food handler is required at each event regardless of the number of actual units/trailers the vendor operates. If, however, they operate in two separate events on different properties on the same day, they must have two separate certified food handlers responsible for the two separate operations.

Q # 10: Does the Rule apply to not-for-profit organizations serving food?

A: No. Under the definition of the term "food establishment" (IC 16-18-2-137), a not-for-profit group is defined as either being or not being a food establishment. If an organization is not a food establishment, it is not subject to the requirements in IC 16-42-5 (the Food Establishment Act) or IC 16-42-5.2(the Food Handler Certification Act).

If a not-for-profit group meets the definition of a "food establishment", such as when they are operating in a restaurant or cafeteria setting with an extensive menu; or are operating as a civic, fraternal, veterans, or charitable organization operating more than 15 days (IC 16-18-2-137-(b)(5) or (6), the organization may be subject to 410 IAC 7-24 (Retail Food Establishment Sanitation Requirements) and any licensing/fees administered by a regulatory authority; however, such a not-for-profit organization is not required to have a Certified Food Handler based on 410 IAC 7-22-15(k) (the Food Handler Certification Rule). Under 410 IAC 7-24-118, the organization must have a person who "demonstrates knowledge" by either having no critical violations during an inspection or by correctly responding to inspector's questions. An organization not required to have a Certified Food Handler may voluntarily employ a CFH as a matter of preference, or in order to meet the requirement to "demonstrate knowledge" under section 118 of the Retail Food Establishment rule.

Q #11: Does the Rule apply to Assisted Living Facilities?

A: No. They are exempt.

- Q #12: Does the Rule apply to Aging and In-Home Services (or facilities similar to that which are mainly food "service" organizations not really food "preparation"). In other words if food is prepared at a central commissary and merely opened and served at the "site" do they have to comply with the Rule?
- A: If the food is prepared at a central commissary (which would need to be in compliance with the certification requirements), and served in its pre-packaged form at the "sites", they would be exempt from the certification requirements. If, however, they open the food prior to serving it, they would <u>not</u> be exempt (unless the menu items themselves are listed in the exemptions).
- Q #13: What if an establishment does not have any documentation as to the certified food handler's identity, proof of certification, etc.?
- A: Section 18 of 410 IAC 7-22 addresses the penalties that may be assessed for such a violation as it is the responsibility of the certified food handler to provide the certificate, letter, or document for verification of passing the examination
- Q #14: Are the penalties stated in Section 18 of 410 IAC 7-22 assessable to the owner, operator, or person-in-charge of the establishment found in violation?
- A: These penalties, as with most all penalties assessed to food establishments, are assessable to the legal owner of the facility. In the case of an incorporated entity, the penalties are usually assessed to the legally named corporate officer(s). These penalties are not meant to be assessed to an employee.
- Q #15: What if the establishment is just opening or if it changes ownership? How long do they have to come into compliance and have a certified food handler in their employment?
- A: In either of those circumstances, they have 6 months to come in to compliance with the rule. (See "NOTE" in the answer below for an explanation on the length of time given for compliance.)
- Q #16: What if the certified food handler leaves the establishment and there are no other food handlers who are certified at the establishment? How long do they have to come into compliance and have a certified food handler in their employment?
- A: The establishment has 3 months to come in to compliance with the rule. (This applies to Temporary Establishments as well. This, however, will be difficult to enforce as they are, in most cases, transient between counties. This will require some discussion to determine the best method for compliance and information sharing between counties. We will update the answer to this question when a better method is in place.)
- NOTE: Food establishments changing ownership or just beginning operation are given a bit more time to come into compliance than food establishments whose certified food handler terminates employment because it will normally take a new facility (or one under new ownership) a bit longer to familiarize themselves with applicable food regulations and it is more feasible that they might need a longer period of time to sign up and prepare for an examination. Whereas, an already-operating food establishment is more likely to be able to simply designate another employee to become certified.

- Q #17: What if the establishment's certified food handler terminates employment with the facility (leaving the establishment without a certified food handler for up to 3 months in accordance with the rule) --- then the establishment gets another food handler certified who leaves after a short while, etc., and on and one --- when does this become a pattern of continuous 3 month intervals of establishments without certified food handlers? How do we avoid abuse of the rule of coming back into compliance when the certified food handler leaves employment?
- A: You would have to use the normal methods of enforcement (such as for willful non-compliance, or repeat violations, etc.) that you have in your local Ordinance. You can also use the penalties in the Certification Rule.

Q #18: Are inspectors supposed to check frequently for compliance with the certification rule or just during routine inspections?

- A: For practical reasons, it is reasonable to assume that inspectors will only check for compliance with the certification rule during regular inspections or complaint investigations, but may check at any reasonable time.
- Q #19: Under Section 15(g), it states (among the other exemptions) that establishments only involved in "heating when it is the only step for a bakery product" are exempt from the certification requirement. Is "baking" considered "heating"?
- A: With respect to this particular exemption, baking is not the same as heating. Therefore, if an establishment is "baking" something -- they are not exempt from the Certification Rule.
- Q #20: Are Bed and Breakfast establishments required to meet the certification requirements?
- A: No. Bed and Breakfast facilities are not considered Retail Food Establishments, so they are exempt under the Certification Rule.

Q #21: Once certified, how often will each certified food handler have to "renew" their certification?

A: Depending on the exam they choose, they'll have to renew their certification at the interval set forth by that testing organization. In general, MOST are renewable every five years – due to the ongoing changes in the science of food protection; however, none can exceed five years.

Q #22: How will local health departments keep track of the certified food handlers employed by each food establishment?

- A: As the enforcement of the certification requirements and tracking mechanism will be up to each local health department, the following are merely suggestions to promote consistency throughout the state. It is also important to realize that due to the transient nature of employees in the food industry, maintaining a current listing of certified food handlers per establishment will be extremely difficult. We can only do our best to update the information as it is made available to us or as we request it. The following ideas could be used for monitoring and tracking the certified food handlers identified by each food establishment by a local health department:
 - 1. A question could be added to the permit application where the establishment must identify the name of and position held by their certified food handler. If not already in place, a database could be created to ensure that multiple food establishments are not being represented by the same certified food handler.

- 2. A note could be made on the inspection report during routine inspections of whom the establishment identifies as their certified food handler. Again, this could be put into a database for tracking and updating the information provided on the yearly application.
- 3. A copy could be requested from each establishment of the document [required in Section 15(c)] that proves their employee successfully passed an approved examination. This copy could be put into the establishment's file and updated as necessary. If there is a question of whether someone is actually employed by the establishment, employment records or timecards could be requested for verification.
- 4. At some point in the future, it may be beneficial to look into some sort of statewide, interactive, web-based database for reference and enforcement. The Indiana State Department of Health's "FIRMS" computer program is also designed to help track this and could be utilized at some point in the future.

Q #23: Does the certification or certificate need to be posted in a conspicuous location (i.e.; next to the local permit)?

A: There are no requirements stated in 410 IAC 7-22 with regard to the posting of the certificate or documents of proof.

Q #24: If the employer pays for the certification of the individual, can the employer refuse to give the individual employee the certificate they received for training should the employee terminate employment with that establishment?

A: That is a legal question and one that would have to be dealt with between the establishment, the employee, and possibly an attorney as they see fit. As for the potential for ghost employment – refer to the above list of "ideas" for verifying employment.

Q #25: Could it be worked out that whoever conducts certification be requested to send a copy of the certificate (or a list) to the local health department to assist in keeping track of certified food handlers?

A: Although this arrangement would be extremely helpful to the local health department, it will probably be very labor intensive for those offering the exams for the following reasons: (1) many times there are multiple counties represented in one sitting of an exam making recordkeeping, copying and mailing a hardship on those entities; (2) the cost of copying, mailing, etc. would need to be absorbed by the entity offering the exam; (3) normally it isn't a requirement to determine the county in which the examinee works in [merely where they live] – therefore, making it difficult for the entity offering the exam to know which county health department to inform.

This <u>request</u> could be made by any local health department to entities offering the exams – but it would need to be voluntary at this point.

Q #26: Can a local health department deny the issuance of a permit/renewal based on the fact that the establishment cannot produce proof that they employ a certified food handler?

A: Section 18 of 410 IAC 7-22 addresses the penalties that may be assessed for such a violation as it is the responsibility of the certified food handler to provide the certificate, letter, or document for verification of passing the examination. Further, if you adopt the Certification Rule into your local ordinance, it's possible you could use non-compliance with it as a basis to deny a permit.

- Q #27: If a retail food establishment's only food product in question is a non-potentially hazardous food product that they package themselves, but it is not hermitically sealed, are they exempt from the certification requirements?
- A: Yes.
- Q #28: If a retail food establishment's only food products are cotton candy and carmel apples, are they exempt from the certification requirements?
- A: No. These food products, although non-potentially hazardous, are not listed in the exemptions therefore, they must meet the certification requirements. The exemption dealing with "packaging foods that are not potentially hazardous" really is intended to apply to establishments which merely "package" the food not those that prepare it AND package it. For instance, if an establishment merely re-packages bulk flour or nuts, they'd be exempt from the certification requirements.
- Q #29: If a retail food establishment's only food product handled in open form is deli meats (that are sliced and packaged), are they exempt from the certification requirements?
- A: No.
- Q #30: Are retail meat markets exempt from the certification requirements?
- A: No. These types of establishments engage in the handling of open, potentially hazardous foods and must comply with the certification requirements.
- Q #31: If a retail food establishment's only food product in question is a drink made by combining a powder and water (such as a protein drink), are they exempt from the certification requirements?
- A: Yes. This meets the intent of the exemption dealing with "beverages".
- Q #32: Does the certified food handler's original certificate need to be on-site or would a copy of it that is kept at the establishment meet the intent of the rule?
- A: The Rule does not specifically state that the original certificate has to be kept on-site --- but for the sake of preventing the potential for a food handler to provide copies to multiple food establishments --- the original certificate would be <u>preferable</u> (not mandatory).
- Q #33: What is the minimum age for food handler certification?
- A: It doesn't appear there are minimum ages for taking any of the approved exams however, you would want to check with each exam provider for the specifics on this requirement.
- Q #34: If there is a privately operated retail food establishment inside of a hospital (which is exempt from certification), for example, does the privately owned retail food establishment need to employ a certified food handler?
- A: Yes. If the retail food establishment is not operating under the hospital's license and is licensed and inspected by a local health department (which may be the case in some situations), the retail food establishment will need to comply with the Certification Rule.

- Q #35: What if the certified food handler is not a manager and/or does not have any oversight capacity within the establishment. In other words, if the certified food handler is a line cook and does not hold a managerial position does this meet the intent of the Rule?
- A: The Rule states that the definition of a food handler could be: "an owner, an operator, a manager, or an employee of a food establishment". But it further states: "and is responsible for or oversees the storage, preparation, display, or serving of food to the public". Therefore, the certified food handler must meet both criteria and must have some oversight capacity. This would need to be determined and handled on a case-bycase basis to determine the actual duties of that individual to see if the intent of the Rule is being met.
- Q #36: If a retail food establishment's only food product in question is either nachos with chili sauce (vs. only cheese sauce) or pretzels with dips/sauces (vs. plain) are they exempt from certification requirements?
- A: No...these slight additions to the menu are not covered in the exemptions and would therefore put the establishments over the limit and would require them to meet the certification requirements.
- Q. #37 Does a Farmer selling at a Farmers' Market or at a stand on their farm need a food handler permit.
- A: Yes, if there is any preparation beyond brushing off produce or selling non-exempt foods.
- Q. #38 Does a local health department have the authority to enforce the Certification Rule if they have not requested and received permission from the state health commissioner.
- A: Technically no, yet there are conflicts in other state law since local health departments are required to enforce the rules of the state. So the answer is not clear, but to be totally sure it is advisable to complete the simple one page application and have it signed by the health officer or Administrator and it will be automatically approved in writing once received in this office.

THIS MAY NOT BE AN ALL-INCLUSIVE LIST AND IT IS SUBJECT TO CHANGE WHEN FURTHER INTERPRETATIONS ARE GIVEN, BUT IT MAY BE HELPFUI

EXEMPT FOOD ITEMS

- Heating or serving precooked foods
- Any prepackaged food sold in its original package, either potentially or non-potentially hazardous
- Popcorn, kettle corn, caramel corn, and chips
- Shaved ice products and ice
- Cotton candy, elephant ears & funnel cakes
- Continental breakfast items (i.e., rolls, coffee, juice, milk, cold cereal)
- Pretzels with open dips (i.e., cheese and marinara that are pre-manufactured)
- Roasting and grinding of coffee beans
- Deli's that only serve pre-sliced meat and cheese
- Deli's serving pre-manufactured salads (i.e., potato and macaroni salads)
- Baked goods (i.e., bread, doughnuts, rolls, cookies)
- Confectionaries (i.e., candy, jams, jellies)
- Any non-potentially hazardous beverages (i.e., "slushies", wine, beer, soft drinks)
- Spices and dry rubs
- Vegetables, fruit and herbs (i.e., produce stands that are not cutting melons)
- Hot dogs with simple condiments (i.e., ketchup, mustard, relish)
- Canned soups, sauces, and dips
- Waffles and pancakes, syrup
- Honey, maple syrup and sorghum
- · Air-cooled hard boiled eggs

NON-EXEMPT FOOD ITEMS

- · Ice cream not packaged
- Unpackaged drinks/beverages that are composed of potentially hazardous food ingredients (i.e., milk shakes, coffee and smoothie drinks made with dairy products)
- Cooking raw meat products
 - (i.e., hamburgers, chicken, sausage, bacon, steaks, and pork)
- Potentially hazardous food handling
 - (i.e., meat cutting rooms, deli's slicing meat and cheeses)
- Cream pies made from scratch
- Soups and gravies made onsite with potentially hazardous foods
- Eggs prepared on site
- Sandwiches prepared onsite with potentially hazardous foods
- Dipping sauces prepared onsite with potentially hazardous foods
- Processed foods prepared onsite (i.e., such as acidified, low acid canned, smoked and garlic and oil mixtures)
- Other foods prepared onsite with potentially hazardous foods (i.e., tacos, salads, egg rolls)
- Hot dogs and nachos prepared onsite with potentially hazardous food toppings
- Cutting of melons and raw seed sprouts
- Seafood

(i.e., fish, crustaceans, molluscan shellfish)

Indiana Food Handler Certification at a Glance		
Summary of Code Requirements	State requires that a person in charge who is a Certified Food Handler must be	
	present during all hours of operation in non-exempt "Food Establishments". In	
	order to be a Certified Food Handler, this person must pass an approved exam.	
State Contact	Indiana State Department of Health	
	Food Protection Program	
	2 North Meridian Street, 5C	
	Indianapolis, IN 46204	
	317.233.7332	
Food Protection Web Address	www.in.gov/isdh/20640.htm	
Requirements:		
Is Food Safety Training Required		
for:	Yes	
 Managers 	Person in charge is expected to teach food safety to employees	
 Food handlers 		
Certification Exam Required?	Yes	
Re-Certification Exam Frequency?	Every 5 years	
Local Requirements	Cannot exceed State Requirements; may be enforced through local ordinances. Local	
	Health Departments may impose fines for non-compliance based on Indiana code.	
Training courses	State does not approve training courses.	
	Types of Entities That are Evennt	

Types of Entities That are Exempt

Area agency on aging (designated un IC 12-10-1) nutrition serving sites

Assisted living facilities

Bed and breakfast establishments

Community Mental Health Centers (private and public)

Hospitals (licensed under IC 16-21)

Health Facilities (Nursing Homes and continuing care facilities licensed under IC 16-28)

Indiana Public Schools (IC 16-43-5.2-3.5) (IC 6-2.5-5-21(b)(1)(D))

A private gathering of individuals who separately or jointly provide or prepare and consume their own food or that of others attending the gathering, regardless of whether the gathering is held or public or private property

Tax Exempt organizations See FAQ # 10

REVISED - 11/29/2010